Anthropic
Accessibility Conformance Report (ACR)
WCAG Edition

(Based on VPAT® Version 2.5Rev)

Product:	Claude Enterprise - iOS app
Publication Date:	May 12, 2026
Assessment Date:	April 2026
Last Update	May 12, 2026
Accessibility Standard:	WCAG 2.2, Levels A & AA
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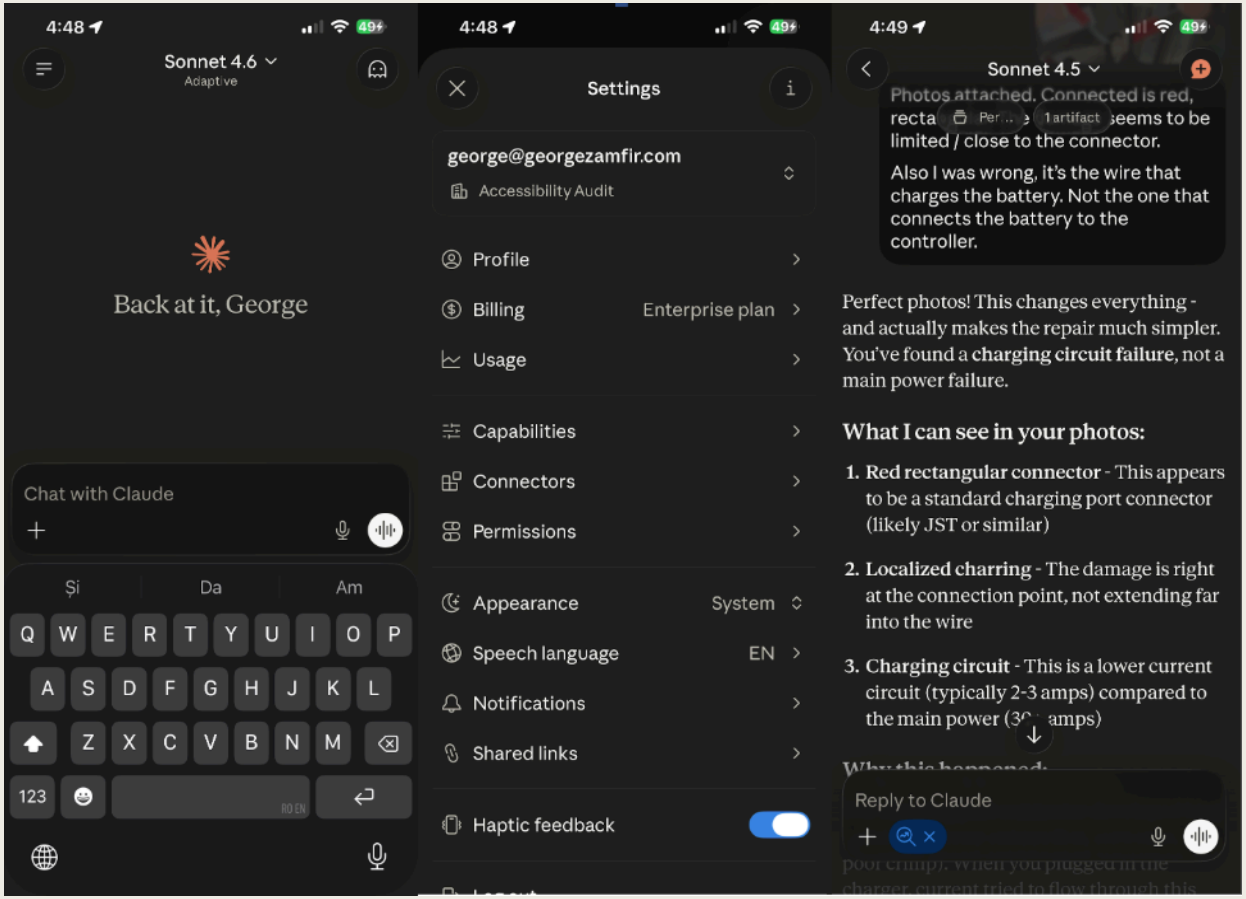
Product Description

Claude is an AI assistant developed by Anthropic and available via claude.ai and the app store. The product provides conversational AI capabilities for tasks including writing, coding, analysis, and problem-solving, with features such as file uploads, voice input, and interactive content creation through Artifacts. Claude is available across multiple service tiers (Free, Pro, Team, and Enterprise) and supports desktop and mobile access for individual and collaborative use.



(screenshot of the Claude app on iOS showing 3 panes side-by-side: new chat, settings menu, chat content)

Conformance Summary

Issued To: Anthropic PBC
Publication Date: May 12, 2026
Last Update: May 12, 2026

The product was fully assessed in April 2026 by George Zamfir against the Web Content Accessibility Guidelines 2.2 (WCAG 2.2), level A & AA. This report represents the accessibility conformance level as of the last update. Please note that updates after the publication date reflect bug fixes and improvements Anthropic has made since.

- Claude is conformant with 84% (46 out of 55) of the WCAG 2.2 level AA success criteria, as follows
  - Does Not Support (DNS) - 3 criteria
  - Partially Supports (PS) - 6 criteria
  - Supports (S) - 46 criteria
- Notable areas for improvement: VoiceOver navigation in long chats, status messages, and focus management.
- Non-conformance is noted in the summary tables below and details are noted in Table 4.
- Furthermore this report tracks Claude's conformance over time, please see the Conformance Timeline table.

Version History

Date	Description
May 12, 2026	Updated: - From “Partially Supports” to “Supports”: 1.3.2, 1.4.3, 1.4.4, 2.4.2, 2.5.8, 3.2.3; - From “Does Not Support” to “Partially Supports”: 1.1.1, 4.1.2 - Additional issues identified for 1.4.1, 4.1.3
December 12, 2025	Updated (see the Conformance timeline table): - From “Does Not Support” to “Partially Supports”: 1.3.2, 2.4.3
October 2025	Added: “Conformance timeline” table, Claude’s accessibility conformance progress over time.
September 2025	- Added: Summary tables “Non-conformant pages” & “Non-conformant criteria”. They provide a quick conformance snapshot without having to scroll through the full WCAG table. - Initial audit & Accessibility Conformance Report (ACR)

Notes

- The same issue found on multiple instances of the same component is counted only once.
- Accessibility best practices are not reported in this document.
- This report did not evaluate non-Enterprise features & products released after April 2026.
- For this report the auditor evaluated Claude v1.260430.0.
- Out of scope: content generated by Claude such as documents, graphics, apps, etc.

Table 1: Summary - Non-conformant criteria (DNS & PS)

WCAG Criteria	Issue Description	Conformance Level
1.1.1 Non-text Content (A)	Some in-app controls and dynamic elements are not yet fully described to screen readers.	Partially Supports
1.3.1 Info and Relationships (A)	Some section titles, groupings, and tables are not yet fully marked up with the expected structure.	Partially Supports
1.4.1 Use of Color (A)	A small number of features rely on color as the only way to distinguish information.	Partially Supports
2.1.1 Keyboard (A)	Some features are operated by touch gestures without an equivalent for keyboard or switch users.	Does Not Support
2.4.3 Focus Order (A)	Focus is not always restored when closing menus or navigating between screens.	Partially Supports
2.5.1 Pointer Gestures (A)	A small number of features rely on press-and-hold or drag gestures without a simple-pointer alternative.	Partially Supports
3.2.1 On Focus (A)	Moving screen-reader focus in the chat can trigger unintended scrolling.	Does Not Support
4.1.2 Name, Role, Value (A)	Some controls do not yet convey their role or state to assistive technology.	Partially Supports
4.1.3 Status Messages (AA)	In-app notifications and progress updates are not consistently announced to screen readers.	Does Not Support

Table 2: Summary - Non-conformant pages

Page / URL	Issue Description	WCAG Criteria
Global	Some screen transitions do not manage focus; in-app notifications are not consistently announced.	2.4.3 (A); 4.1.3 (AA)
Chat	Some chat controls and dynamic content are not yet fully described to screen readers; focus navigation in long conversations can be difficult; progress while Claude is working is not always conveyed.	1.1.1 (A); 1.3.1 (A); 1.4.1 (A); 2.1.1 (A); 2.4.3 (A); 3.2.1 (A); 4.1.2 (A); 4.1.3 (AA)
Settings	Some controls do not yet convey their role or state to assistive technology.	1.3.1 (A); 4.1.2 (A)
Voice Mode	Push-to-talk is operated by a press-and-hold gesture; some state changes are not conveyed to assistive technology.	2.5.1 (A); 4.1.2 (A); 4.1.3 (AA)
Tools & Integrations	Some content carousels, map views, and permission prompts are not yet fully accessible to assistive technology.	1.1.1 (A); 1.4.1 (A); 2.1.1 (A); 2.5.1 (A); 3.2.1 (A); 4.1.2 (A)
Onboarding	Some onboarding steps and selection controls do not yet convey their state or progress to assistive technology.	2.1.1 (A); 2.4.3 (A); 4.1.2 (A); 4.1.3 (AA)

Evaluation Methods Used

This application has been evaluated by George Zamfir for WCAG 2.2 AA conformance using a combination of testing tools, static source-code analysis and manual testing with assistive technologies. iPhone 13, iOS 26.5 & VoiceOver.

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports (S)**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports (PS)**: Some functionality of the product does not meet the criterion.
- **Does Not Support (DNS)**: The majority of product functionality does not meet the criterion.
- **Not Applicable (N/A)**: The criterion is not relevant to the product.
- **Not Evaluated (NE)**: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

Auditor

George Zamfir has 2 decades of experience developing accessibility programs and teams across industries – technology, education, finance, social media, retail and SaaS. George specializes in building & evaluating digital products. Relevant to this report George has experience in both creating and evaluating vendor ACRs / VPATs. For any questions please email a11y@georgezamfir.com.

WCAG 2.2 Report

Table 3: Conformance Timeline

The following table shows changes to Claude's accessibility conformance over time. This table is updated when the status of a WCAG criteria changes. For example, when Anthropic improves color contrast such that “1.4.3 Contrast (Minimum)” improves from "Partially Supports" to “Supports” then the status is noted below alongside auditor notes.

WCAG	September 2025	December 2025	May 2026	
1.1.1	Does Not Support	Does Not Support	Partially Supports	
1.3.2	Does Not Support	Partially Supports	Supports	
1.4.1	Supports	Supports	Partially Supports	
1.4.3	Partially Supports	Partially Supports	Supports	
1.4.4	Partially Supports	Partially Supports	Supports	
2.4.2	Partially Supports	Partially Supports	Supports	
2.4.3	Does Not Support	Partially Supports	Partially Supports	
2.5.8	Partially Supports	Partially Supports	Supports	
3.2.3	Partially Supports	Partially Supports	Supports	
4.1.2	Does Not Support	Does Not Support	Partially Supports	
4.1.3	Partially Supports	Partially Supports	Does Not Support	

Table 4: All WCAG 2.2 A & AA Success Criteria

WCAG Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Partially Supports	Some in-app controls are identified by icons whose accessible labels don't match the visible symbol, so Voice Control users may not be able to target them by name. Some dynamically generated elements such as the in-progress status pill and the Sources indicator are not fully described to screen readers. AI-generated content (charts, diagrams, math, and similar) is out of scope for this report; users can ask Claude to provide content in an alternative format.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Supports	
1.2.2 Captions (Prerecorded) (Level A)	Supports	
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Supports	
1.2.4 Captions (Live) (Level AA)	Supports	
1.2.5 Audio Description (Prerecorded) (Level AA)	Supports	
1.3.1 Info and Relationships (Level A)	Partially Supports	Some section titles and groupings are not marked up with the appropriate structure for screen readers, and tables in Claude's responses are not yet announced with row and column semantics. Content-structure improvements are in progress.
1.3.2 Meaningful Sequence (Level A)	Supports	
1.3.3 Sensory Characteristics (Level A)	Supports	
1.3.4 Orientation (Level AA 2.1 and	Supports	

WCAG Criteria	Conformance Level	Remarks and Explanations
2.2)		
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)	Supports	
1.4.1 Use of Color (Level A)	Partially Supports	Some visual states — such as chart data series, code-diff highlighting, and certain link-styled buttons — rely on color as the only distinguishing cue. Users with color-vision differences may find these harder to interpret.
1.4.2 Audio Control (Level A)	Supports	
1.4.3 Contrast (Minimum) (Level AA)	Supports	
1.4.4 Resize text (Level AA)	Supports	
1.4.5 Images of Text (Level AA)	Supports	
1.4.10 Reflow (Level AA 2.1 and 2.2)	Supports	
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Supports	
1.4.12 Text Spacing (Level AA 2.1 and 2.2)	Supports	
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)	Supports	
2.1.1 Keyboard (Level A)	Does Not Support	A number of features rely on touch gestures without an equivalent for keyboard or switch users. Links and citations in Claude's responses are difficult to reach with assistive technology, and image galleries and the remote-browser surface are navigated by swipe or drag only.
2.1.2 No Keyboard Trap (Level A)	Supports	

WCAG Criteria	Conformance Level	Remarks and Explanations
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)	Supports	
2.2.1 Timing Adjustable (Level A)	Supports	
2.2.2 Pause, Stop, Hide (Level A)	Supports	
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	
2.4.1 Bypass Blocks (Level A)	Supports	
2.4.2 Page Titled (Level A)	Supports	
2.4.3 Focus Order (Level A)	Partially Supports	Focus is not always managed when dismissing menus or sheets, and opening a long conversation can return focus to the top of the history. Users of screen readers may need to re-navigate to where they left off.
2.4.4 Link Purpose (In Context) (Level A)	Supports	
2.4.5 Multiple Ways (Level AA)	Supports	
2.4.6 Headings and Labels (Level AA)	Supports	
2.4.7 Focus Visible (Level AA)	Supports	
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Supports	
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)	Partially Supports	A small number of features — including Voice Mode's push-to-talk control and the remote-browser surface — rely on press-and-hold or drag gestures without a simple-pointer alternative.

WCAG Criteria	Conformance Level	Remarks and Explanations
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)	Supports	
2.5.3 Label in Name (Level A 2.1 and 2.2)	Supports	
2.5.4 Motion Actuation (Level A 2.1 and 2.2)	Supports	
2.5.7 Dragging Movements (Level AA 2.2 only)	Supports	
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Supports	
3.1.1 Language of Page (Level A)	Supports	
3.1.2 Language of Parts (Level AA)	Supports	
3.2.1 On Focus (Level A)	Does Not Support	Moving screen-reader focus in the chat can trigger unintended scrolling, which makes it harder to navigate long conversations reliably. Some content carousels change what's shown as focus moves through them.
3.2.2 On Input (Level A)	Supports	
3.2.3 Consistent Navigation (Level AA)	Supports	
3.2.4 Consistent Identification (Level AA)	Supports	
3.2.6 Consistent Help (Level A 2.2 only)	Supports	
3.3.1 Error Identification (Level A)	Supports	

WCAG Criteria	Conformance Level	Remarks and Explanations
3.3.2 Labels or Instructions (Level A)	Supports	
3.3.3 Error Suggestion (Level AA)	Supports	
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	
3.3.7 Redundant Entry (Level A 2.2 only)	Supports	
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Supports	
4.1.1 Parsing (Level A)	Supports	
4.1.2 Name, Role, Value (Level A)	Partially Supports	Some controls do not yet convey their role or state to assistive technology — for example, the in-progress status pill, the plan picker, and the shared list filter. Work to improve labeling is ongoing.
4.1.3 Status Messages (Level AA 2.1 and 2.2)	Does Not Support	Status messages are not consistently announced to screen readers. In-app notifications (such as success and error messages) appear briefly and then close without an announcement, and progress while Claude is working is not always conveyed.